

**President's Report: June 19, 2021**

- ✚ The roof project is nearly complete, after being delayed somewhat due to various issues. The project remains on budget. Effective 6/3/21, Robert Binns Roofing was given permission to work until 7pm (with no demolition after 5pm) to assure that they would be done and have materials and heavy equipment off site as soon as possible.  
With this major project complete, we will schedule a new reserve study for the end of this year.

I want to thank Darren Campbell, Jim Lacovara, and Nick Labeau-Potter for their oversight of this project, and Deborah Fourness for the financial oversight as our Treasurer. Excellent work everyone!

- ✚ Our Staff are undertaking some changes in attention to property detail. You will see them out and about more frequently doing rounds to assure the safety of our owners and guests, and enforce the rules that owners expect everyone on site to comply with.  
Sentry Rentals added a separate phone line that rolls all rental related calls to their office, which has made a great difference in the amount of time our staff is on the phone in the office.  
When office staff are out and about the property, anyone arriving at the office will see a sign with the cell phone number to reach staff immediately if needed.

I have heard loud and clear from owners, that they expect a higher level of surveillance to assure that our property rules are being followed by owners, renters, and owner guest, so that everyone can enjoy their stay at Errol.

The Board has begun discussion on personnel and how to best improve service to the Association by reviewing our desired staffing pattern prior to our Sentry Property Management contract renewal.

- ✚ We have again hired a security team to help with the 4<sup>th</sup> of July weekend activity at Errol. We have added our own staff to the day shift and have contracted for professional security in the late afternoon and evening hours.

I need to remind owners that fireworks are illegal on the beach and may be more heavily enforced during turtle season.

Respectfully Submitted,

*Cheryl*

Cheryl Fazio, President