



Manager's Report

Annual Meeting 2021

2021 has been a another year of constant change. Here are some items that I would like to share with the owners:

- Maintenance
 - The staff now has daily morning meetings. This is keeping everyone on task, we can stay on top of concerns of owners/guests and has improved the communication of the team.
 - Weekly property inspections with Nick for maintenance concerns and with Eugene for cleaning concerns has helped us create a maintenance project priority list. We will be working very closely with the Maintenance/Grounds Committee to keep our project list updated.
- Current/Upcoming Projects
 - Storage closets
 - Parking lot curbs
 - Landscape lighting
 - Caulking around the pools and fixing broken pool tiles
- Office
 - The office is still in the process of getting organized to work smoothly with one staff member manning it. The office cell phone has really helped with the staff being able to be anywhere on property, yet still be able to be contacted if needed. Please remember if you see the orange "Out on Property" sign on the office door, please call the cell phone number on the sign and we will be right down to the office.
 - I will be continuing the Community Update emails with important items going on around property.
 - Daily property inspections are being done to assure that rules are being followed and the property remains secure and premier among the beach.
 - I have started having sit-down meetings with all new owners to welcome them and review the ownership rules and go over and questions they may have.

I would like to express my appreciation for efforts of the staff and the Board of Directors. I would like to thank all owners who have been responsive with our communications. Communication will be a very important focus for the staff going forward and we look forward to great communication with our owners also!

Thank you,

Kerri Gallagher, CAM