

President's Report: July 9, 2022

- ↓ Overall, we had a very busy and successful 4th of July weekend and holiday here at Errol.
- Our staff (Eugene and Vinny) did an excellent job assisting owners and guests and keeping the property safe and secure for all owners and guests to enjoy. Kerri was also in frequent communication with our staff and the hired evening security.

We are fortunate to have such dedicated staff.

Owners are correct to hold the Board and Manager accountable to assure that we are consistently following our Property Rules and our Documents.

The Board has directed Kerri to consistently address all known rules/code violations through the proper channels that are in place for her as our manager.

She will attempt to resolve any issue with the owner first, and then work through the Board, the Compliance/Fining Committee, and Volusia County Code Enforcement.

- We look forward to the completion of the upcoming projects such as our tree trimming, conversion of laundry rooms to owner and bike storage.
- I ask that owners be respectful of Kerri's office time. We are coming into a very busy time of year for her, and she is finding it difficult to stop and chat during the day when owners visit for non-business-related issues.
- Let's all enjoy what is left of summer, and we look forward to some heat relief in the fall!

Respectfully,

Cheryl Fazio Board President